

Primary Care Program Advisory Committee

Supplemental Meeting: Data Compendium Review and Discussion

August 24, 2023

Agenda

Topic	Timing
Opening Remarks and Welcome	5 Minutes
Measures of Access & Member Experience	20 Minutes
Prevalence of Chronic Conditions	10 Minutes
Q&A Discussion	25 Minutes

Goals for Today

- Revisit the data compendium and review outstanding data topics prioritized by members for review
- Give members an opportunity to ask questions and discuss observations that could inform primary care program design

Data Compendium Review

Today, we will review a selection of outstanding data topics previously prioritized by members for review.

Data Requests	Data Available?	Where to Find	Priority Order (from pre-meeting poll)
Measures of Access: By Different Geographical Areas in the State	Yes	(4) Measures of Primary Care Access (PDF)	2
Member Experience Metrics	Yes	(3) Member Experience Metrics (PDF)	4
Prevalence of Chronic Conditions	Yes	(5) Utilization, Cost, and Prevalence (PDF)	5
Pediatric Data: Quality and Outcomes	Yes	(2) Data Compendium (Excel)	5
Pediatric Data: Cost and Utilization	Yes	(2) Data Compendium (Excel)	6
Measures of Access: By Practice Setting	Yes	(4) Measures of Primary Care Access (PDF)	6
Prevalence of Health-Related Social Needs (HSRN)	Yes	(1) PCPAC Meeting 4 Deck	<i>Reviewed at Meeting 4</i>
Unattributed Member Data	Yes	(2) Data Compendium (Excel)	<i>Reviewed at Meeting 5</i>
Utilization and Cost by Population	Yes	(5) Utilization, Cost, and Prevalence (PDF)	<i>Reviewed at Meeting 5</i>
Measures of Access: By Subpopulations (DD, noncitizens)	No		
Measures of Access: By Member Preferences for Providers	No		

Measures of Access: Primary Care Network Adequacy

Key Takeaways:

- 100% of HUSKY members are within 15 miles of a HUSKY Health PCP or Pediatrician

Methodology Notes:

- GeoAccess reports assess the distance to any HUSKY Health provider, regardless of the provider's panel status (open or closed)

EX E Gap and Network Adequacy Analysis # 10 - Draft											July 28, 2023	
HUSKY GEO ACCESS by LOB	HUSKY A 1:15	HUSKY A 1:20	HUSKY A 1:25	HUSKY B 1:15	HUSKY B 1:20	HUSKY B 1:25	HUSKY C 1:15	HUSKY C 1:20	HUSKY C 1:25	HUSKY D 1:15	HUSKY D 1:20	HUSKY D 1:25
PCPs (Adult)	100%						100%			100%		
Pediatricians (Child)	100%			100%			100%			100%		

Measures of Access: Primary Care Network Adequacy

Key Takeaways:

- Currently, 7% of HUSKY members are within 15 miles of a HUSKY Health PCP or Pediatrician with a closed or limited panel

Methodology Notes:

- This table considers provider panel status (open vs. closed or limited)
- This data has been updated; the most recent data is shown below (as of July 28th)

EX E Gap and Network Adequacy Analysis # 10 - Draft					July 28, 2023
Program Name	Total Membership	Number of attributed and unattributed members included with access to a PCP/Pedi with an open panel	Number of attributed members excluded with access to a PCP/Pedi with a closed or limited panel	Percentage of membership included with access to a PCP/Pedi with an open panel	Percentage of membership excluded with access to a PCP/Pedi with a closed panel
HUSKY A	561,944	513,228	48,716	91.33%	8.67%
HUSKY B	12,786	10,775	2,011	84.27%	15.73%
HUSKY C	77,044	71,606	5,438	92.94%	7.06%
HUSKY D	370,065	350,907	19,158	94.82%	5.18%

Member Experience Measures Related to Access: Summary



Key Takeaways:

- CAHPS measures provide important insight into the member experience of accessing care



Note that these measures are not PCP-specific

MEASURE	SUMMARY RATE		CHANGE	National Vendor Client Sample					PERCENTILE RANK	BoB SRS
	2021	2022		0	20	40	60	80	100	



2022 Medicaid Adult – HUSKY A/C/D (277 completed surveys; 16.0% response rate)

Getting Needed Care % Usually or Always	82.1%	83.3%	1.2						52 nd	82.3%
Getting Care Quickly % Usually or Always	82.5%	83.2%	0.7						66 th	80.9%

2022 Medicaid Child – HUSKY A/C/D (379 completed surveys; 17.8% response rate)

Getting Needed Care % Usually or Always	84.0%	82.5%	-1.5						37 th	84.4%
Getting Care Quickly % Usually or Always	89.9%	84.3%	-5.6						30 th	86.7%

2022 Medicaid Child – HUSKY B (347 completed surveys; 16.5% response rate)

Getting Needed Care % Usually or Always	86.7%	80.4%	-6.3						24 th	84.4%
Getting Care Quickly % Usually or Always	91.1%	86.3%	-4.8						44 th	86.7%

Member Experience Measures Related to Access

Sample Size Details

2022 Medicaid Adult – HUSKY A/C/D (277 completed surveys; 16.0% response rate)

	2022 Valid n	2020	2021	2022	2022 SPH BoB	2021 QC
Getting Needed Care (% Usually or Always)	167	83.3%	82.1%	83.3%	82.3%	83.6%
Q9. Getting care, tests, or treatment	193	85.6%	85.8%	85.0%	85.0%	85.5%
Q20. Getting specialist appointment	141	81.1%	78.3%	81.6%	79.6%	81.8%
Getting Care Quickly (% Usually or Always)	131	85.5%	82.5%	83.2%	80.9%	81.8%
Q4. Getting urgent care	86^	89.0%	85.1%	88.4%	81.7%	83.1%
Q6. Getting routine care	177	82.0%	80.0%	78.0%	80.0%	79.9%

2022 Medicaid Child – HUSKY A/C/D (379 completed surveys; 17.8% response rate)

	2022 Valid n	2020	2021	2022	2022 GP SPH BoB	2021 GP QC
Getting Needed Care (% Usually or Always)	171	86.5%	84.0%	82.5%	84.4%	85.7%
Q10. Getting care, tests, or treatment	248	92.3%	89.3%	89.1%	89.2%	90.3%
Q41. Getting specialist appointment	95^	80.6%	78.7%	75.8%	79.5%	81.9%
Getting Care Quickly (% Usually or Always)	166	88.6%	89.9%	84.3%	86.7%	86.9%
Q4. Getting urgent care	78^	88.9%	94.8%	87.2%	90.5%	91.0%
Q6. Getting routine care	254	88.3%	85.0%	81.5% ‡	82.9%	83.0%

2022 Medicaid Child – HUSKY B (347 completed surveys; 16.5% response rate)

	2022 Valid n	2020	2021	2022	2022 GP SPH BoB	2021 GP QC
Getting Needed Care (% Usually or Always)	152	89.6%	86.7%	80.4% ‡	84.4%	85.7% ▼
Q10. Getting care, tests, or treatment	225	94.2%	94.4%	85.8% ↓‡	89.2%	90.3%
Q41. Getting specialist appointment	80^	84.9%	79.0%	75.0%	79.5%	81.9%
Getting Care Quickly (% Usually or Always)	145	91.0%	91.1%	86.3%	86.7%	86.9%
Q4. Getting urgent care	80^	91.7%	97.0%	92.5%	90.5%	91.0%
Q6. Getting routine care	211	90.3%	85.3%	80.1% ‡	82.9%	83.0%

Significance Testing: Current score is significantly higher/lower than the 2021 score (↑/↓), the 2020 score (‡/‡) or benchmark score (▲/▼).

^Denominator less than 100. NCQA will assign an NA to this measure.

Reading this Report: Detailed Measure Reporting

Drilling Down Into Composites And Ratings This section is designed to give your plan a detailed report on the performance of each Star Rating measure as well as a few other key metrics. The measure analysis section contains:

Rating & Composite level information including...

- Percentile ranking and benchmark performance
- Historic scores
- Market performance

Attribute level information for composites including...

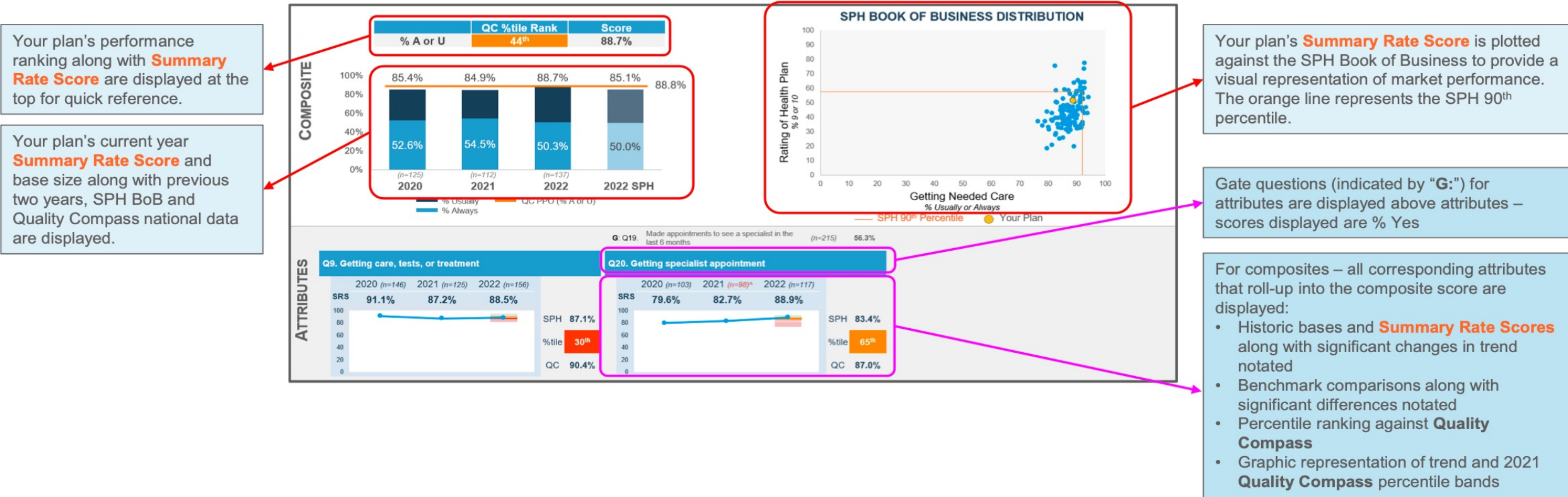
- Gate questions
- Percentile ranking and benchmark performance
- Summary rate score trending

Percentile Bands

≥90 th		
67 th – 89 th		
33 rd – 66 th		
10 th – 32 nd		
<10 th		

All scores displayed in this section are summary rate scores (notated with 'SRS').

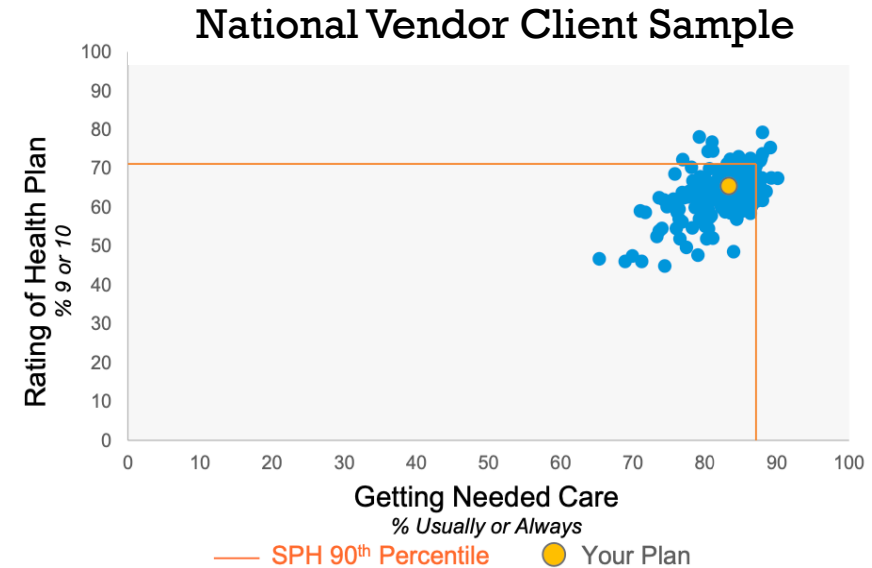
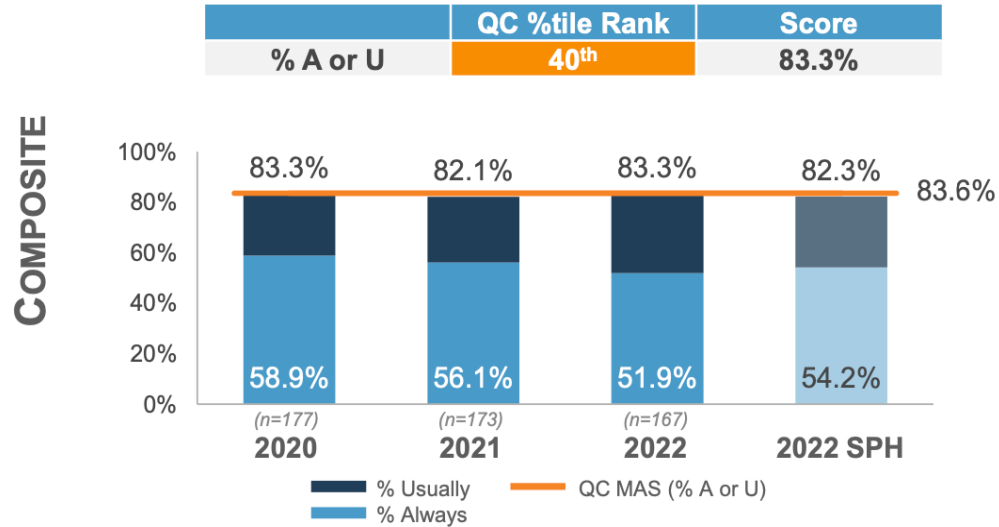
More info. 



Member Experience Measures Related to Access

HUSKY Health program (A/C/D)

GETTING NEEDED CARE MEDICAID ADULT



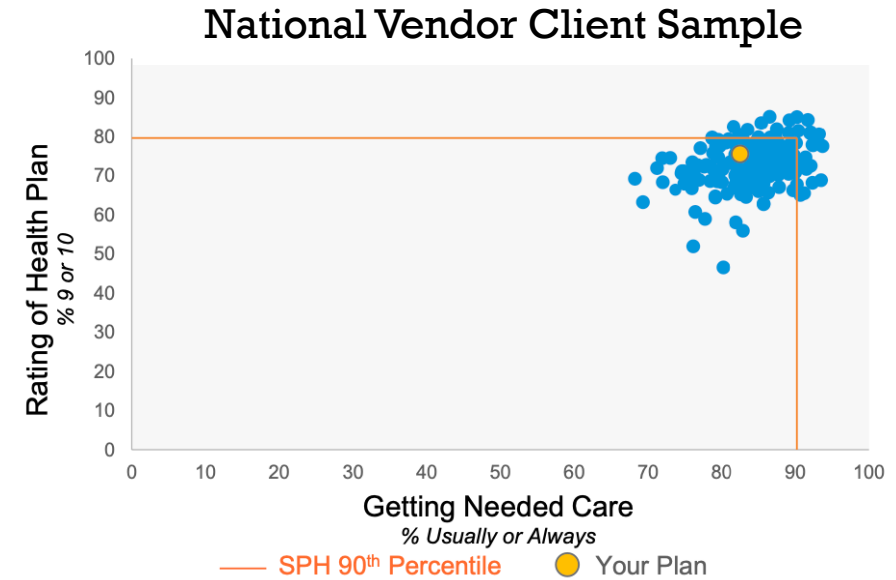
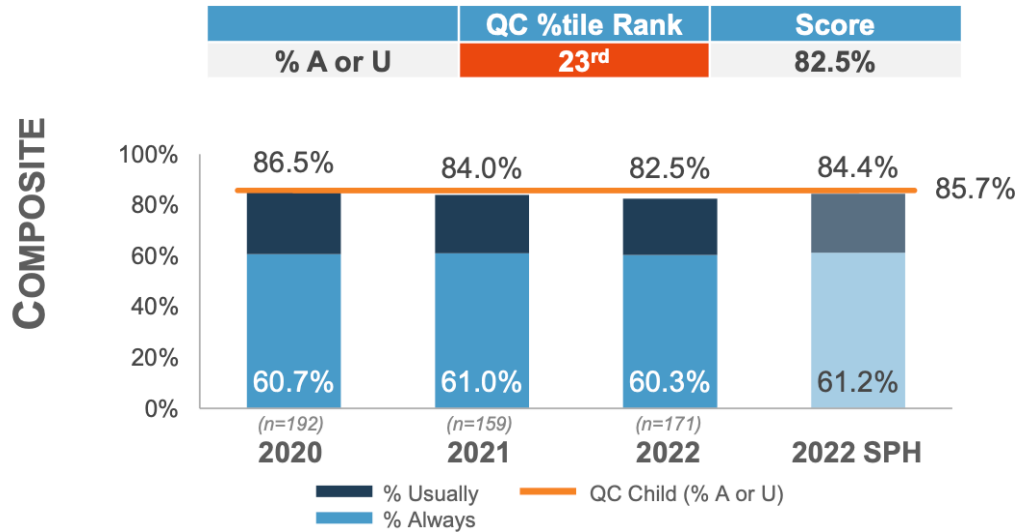
Significance Testing: Current score is significantly higher/lower than the 2021 score (↑/↓), the 2020 score (↗/↘) or benchmark score (▲/▼).

^aDenominator less than 100. NCQA will assign an NA to this measure.

Member Experience Measures Related to Access

HUSKY Health program (A/C/D)

GETTING NEEDED CARE MEDICAID CHILD: GENERAL POPULATION



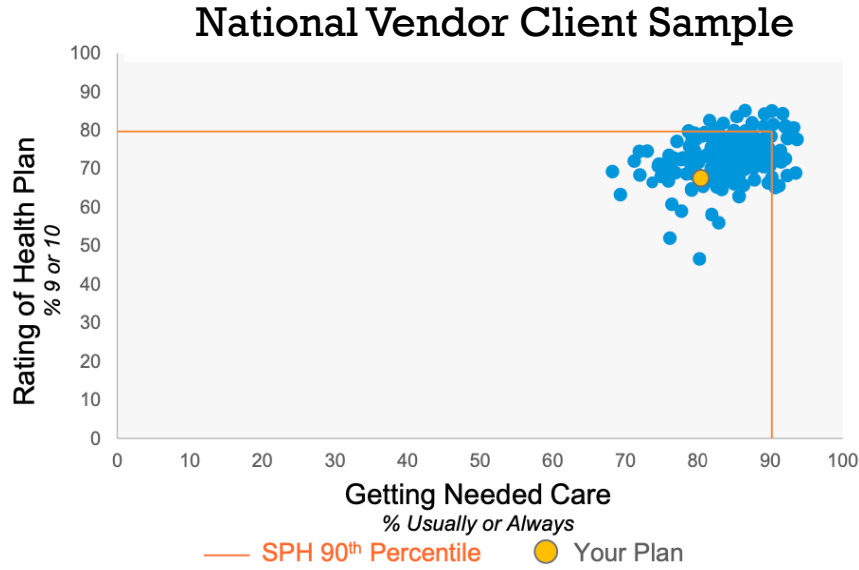
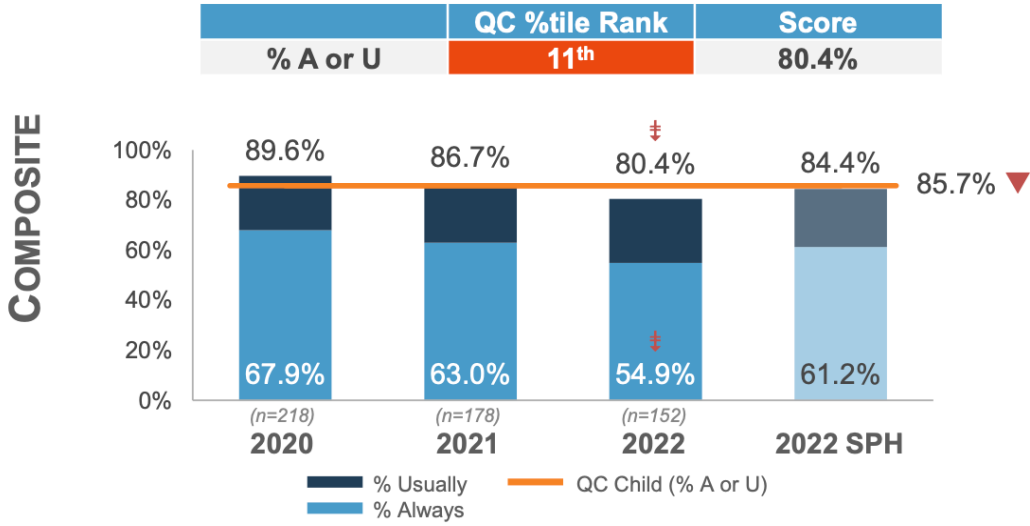
Significance Testing: Current score is significantly higher/lower than the 2021 score (↑/↓), the 2020 score (⚡/⚡) or benchmark score (▲/▼).

[^]Denominator less than 100. NCQA will assign an NA to this measure.

Member Experience Measures Related to Access

HUSKY Health program (HUSKY B)

GETTING NEEDED CARE MEDICAID CHILD: GENERAL POPULATION

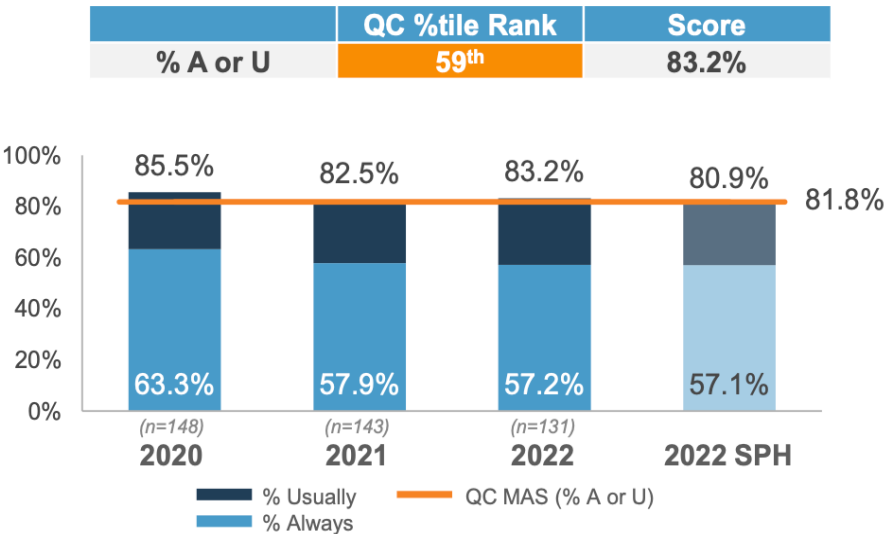


Member Experience Measures Related to Access

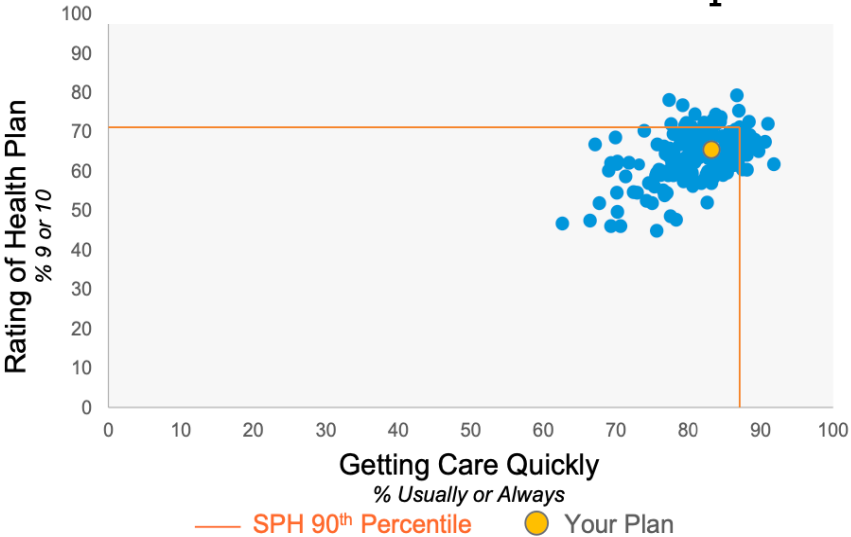
HUSKY Health program (A/C/D)



COMPOSITE



National Vendor Client Sample

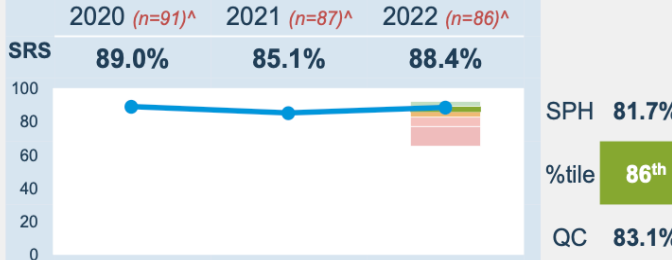


ATTRIBUTES

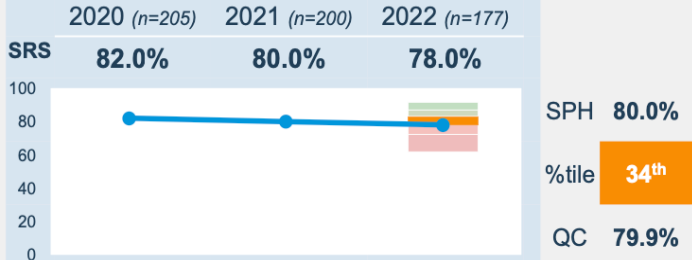
G: Q3. Had illness, injury or condition that needed care right away (n=270) 34.1%

G: Q5. Made appointments for check-ups or routine care at doctor's office or clinic (n=273) 68.1%

Q4. Getting urgent care



Q6. Getting routine care



Significance Testing: Current score is significantly higher/lower than the 2021 score (↑/↓), the 2020 score (↗/↘) or benchmark score (▲/▼).

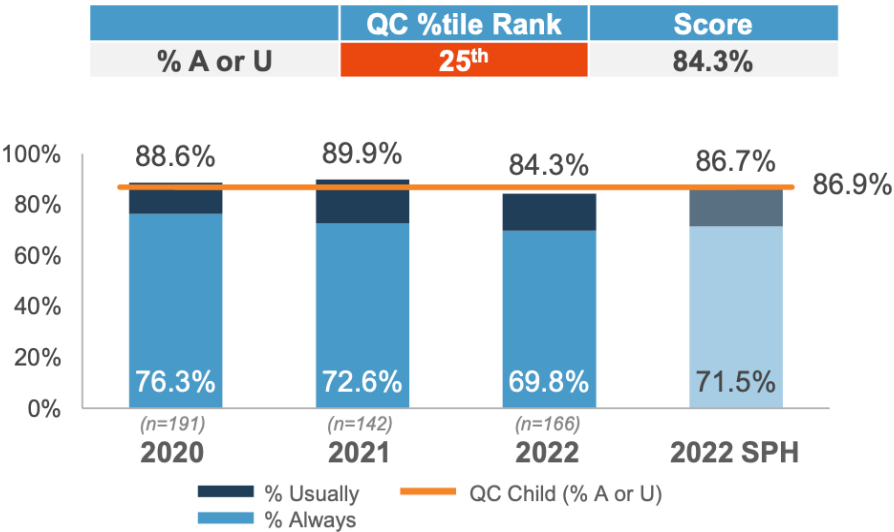
[^]Denominator less than 100. NCQA will assign an NA to this measure.

Member Experience Measures Related to Access

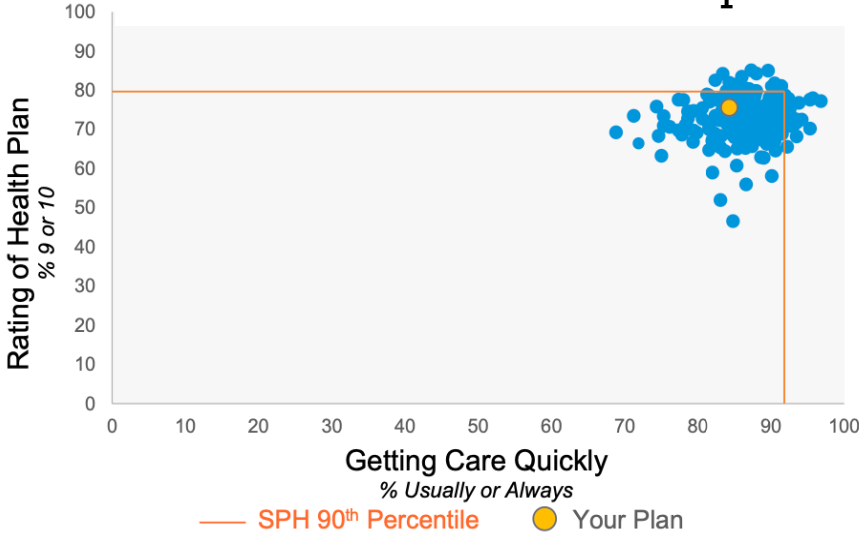
HUSKY Health program (A/C/D)

GETTING CARE QUICKLY MEDICAID CHILD: GENERAL POPULATION

COMPOSITE



National Vendor Client Sample

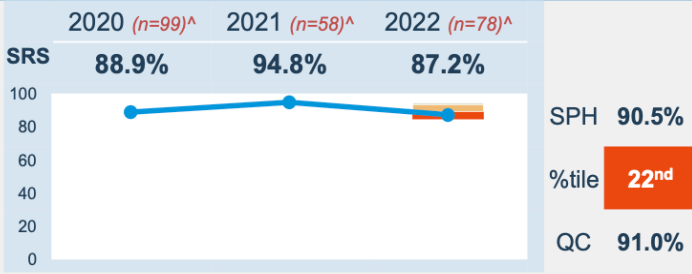


ATTRIBUTES

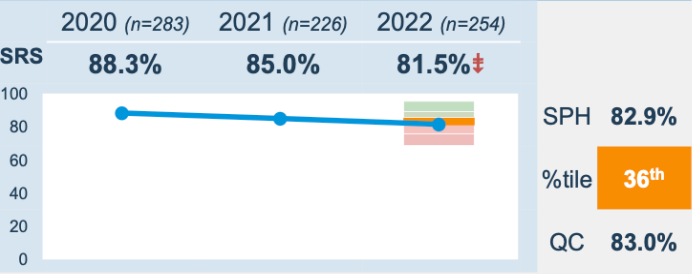
G: Q3. Had illness, injury or condition that needed care right away (n=374) 21.4%

G: Q5. Made appointments for check-ups or routine care at doctor's office or clinic (n=374) 70.1%

Q4. Getting urgent care



Q6. Getting routine care



Significance Testing: Current score is significantly higher/lower than the 2021 score (↑/↓), the 2020 score (‡/‡) or benchmark score (▲/▼).

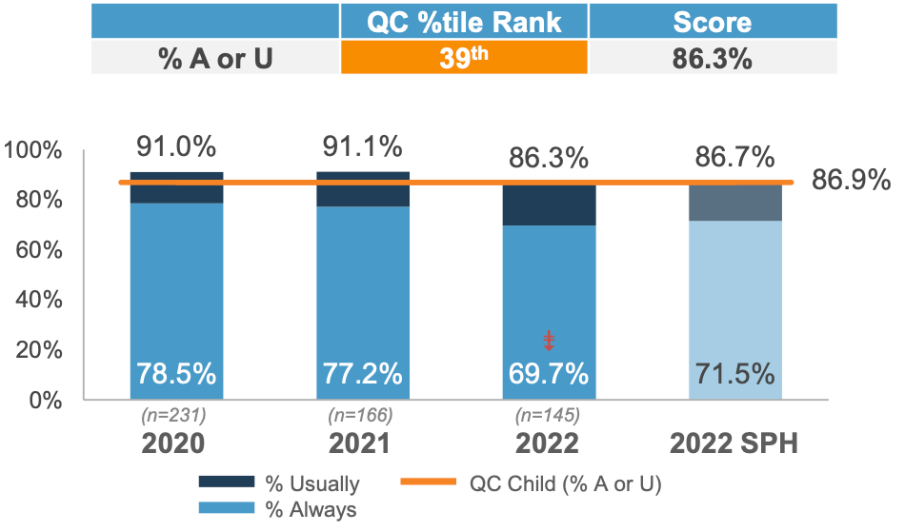
[^]Denominator less than 100. NCQA will assign an NA to this measure.

Member Experience Measures Related to Access

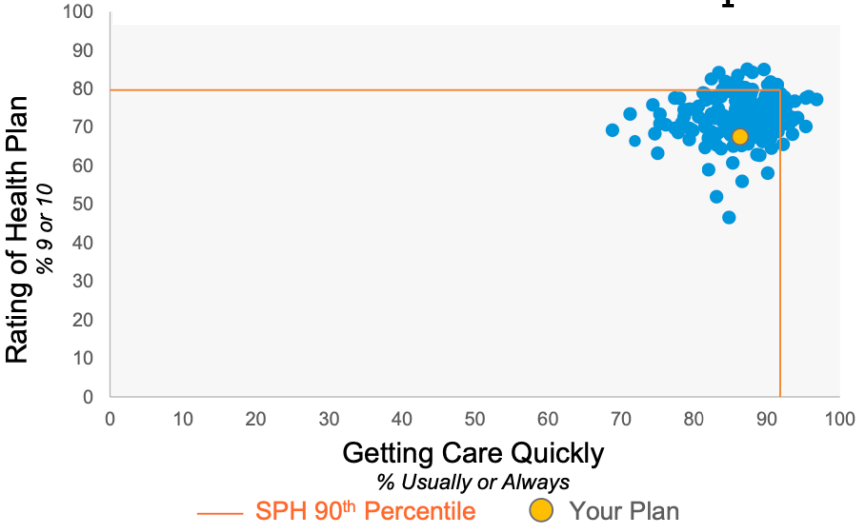
HUSKY Health program (HUSKY B)

GETTING CARE QUICKLY MEDICAID CHILD: GENERAL POPULATION

COMPOSITE



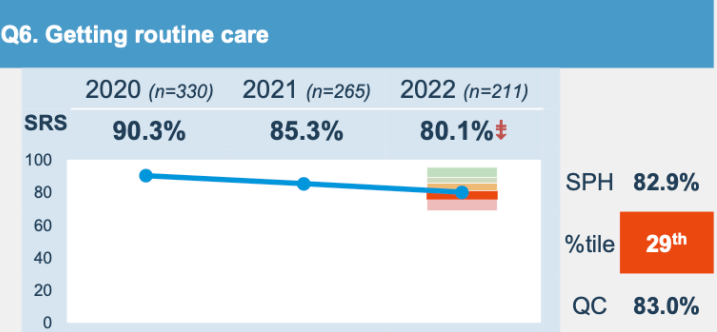
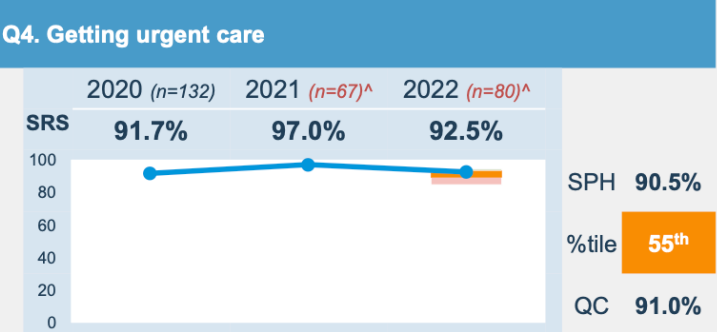
National Vendor Client Sample



ATTRIBUTES

G: Q3. Had illness, injury or condition that needed care right away (n=341) 23.8%

G: Q5. Made appointments for check-ups or routine care at doctor's office or clinic (n=341) 65.1%



Significance Testing: Current score is significantly higher/lower than the 2021 score (↑/↓), the 2020 score (‡/‡) or benchmark score (▲/▼).

[^]Denominator less than 100. NCQA will assign an NA to this measure.

Prevalence of Chronic Conditions

Population Comparison by Disease/Condition CY 2020 vs. CY 2021

Source: CHNCT Claims Data Warehouse

Claims Payment Run Out is 5 Months

	2020*		2021**		Difference Rate/1,000 Members	% Change Rate/1,000 Members
Condition	# Members	Rate/1,000 Members	# Members	Rate/1,000 Members		
Asthma	93,155	110.21	97,709	108.48	(1.72)	-1.6%
Behavioral Health	290,392	343.55	313,486	348.05	4.51	1.3%
Cancer - Breast - Female	2,434	5.46	2,645	5.58	0.12	2.2%
Cancer - Colon	948	1.12	1,094	1.21	0.09	8.3%
Cancer - Prostate	756	1.89	831	1.95	0.06	2.9%
Cancer Other	7,883	9.33	8,844	9.82	0.49	5.3%
Chronic Heart Failure (CHF)	8,211	9.71	9,207	10.22	0.51	5.2%
COPD	13,816	16.34	14,401	15.99	(0.36)	-2.2%
Coronary Artery Disease (CAD)	12,337	14.60	13,971	15.51	0.92	6.3%
Diabetes	47,755	56.50	51,369	57.03	0.54	1.0%
HIV	3,500	4.14	3,521	3.91	(0.23)	-5.6%
Hypertension	92,175	109.05	101,956	113.20	4.15	3.8%
Sickle Cell	1,632	1.93	1,766	1.96	0.03	1.6%
Grand Total	574,994		620,800			

*CY 2020 Rates per 1000 are based on overall non-dual membership of 845,278, except for Breast Cancer which is based on overall non-dual female membership of 445,776 and prostate cancer which is based on overall non-dual male membership of 399,502.

**CY 2021 Rates per 1000 are based on overall non-dual membership of 900,682, except for Breast Cancer which is based on overall non-dual female membership of 473,991 and prostate cancer which is based on overall non-dual male membership of 426,691.

Top Three Chronic Conditions

1. Behavioral Health
2. Hypertension
3. Asthma

Other Trends

- Rates of HIV, COPD, and Asthma decreased from 2020 to 2021.
- Rates of all other conditions increased from 2020 to 2021.

Limitation

This is claims-based data; decreased utilization during 2020 and increased membership attributable to the PHE impacted the year-over-year trends observed 2020 to 2021.

Discussion

- Any questions or comments on data topics we have not reviewed?
- Any other key takeaways or observations you would like to share?

Appendix: Additional Data Topics

- Pediatric Quality Outcomes Data
- Overall Quality Outcomes Data by Race/Ethnicity

Pediatric Quality Outcomes Data: By Race/Ethnicity

Measure Rate Comparison by Race/Ethnicity - MY 2021

Measure Description	White/ Caucasian Non-Hispanic	Black/African American Non- Hispanic	Asian Non- Hispanic	Hispanic	Native American/ Pacific Islander Non- Hispanic	Multiple Races Non- Hispanic	Unknown Non-Hispanic
Annual Fluoride Treatments (Ages 1 to 6)	22.4%	18.8%	21.6%	21.5%	21.6%	21.4%	19.7%
Asthma Patients with One or More Asthma-Related Emergency Room Visits (Ages 2-20) ^{2,3}	4.1%	9.6%	5.3%	8.0%	7.6%	6.3%	8.8%
Behavioral Health Screening (Ages 1-18)	41.4%	36.9%	41.7%	43.1%	38.3%	39.5%	45.4%
Child and Adolescent Well-Care Visits Total (HEDIS® MY2021) ^{4,5}	67.3%	63.6%	67.3%	67.7%	66.2%	67.6%	66.5%
Developmental Screening in the First Three Years of Life	67.6%	62.5%	67.8%	68.9%	64.3%	66.3%	63.4%
Follow-Up Care for Children Prescribed ADHD Medication - Continuation and Maintenance (C&M) Phase (HEDIS® MY2021)	51.3%	58.3%	100.0%	52.0%	66.7%	56.3%	53.7%
Follow-Up Care for Children Prescribed ADHD Medication - Initiation Phase (HEDIS® MY2021)	45.1%	42.1%	33.3%	43.9%	60.0%	41.5%	42.7%
Immunizations for Adolescents - HPV (HEDIS® MY2021) ¹	25.3%	26.5%	35.5%	40.4%	32.8%	29.0%	33.4%
Lead Screening in Children (HEDIS® MY2021) ¹	82.8%	76.2%	82.7%	79.8%	79.3%	80.7%	76.0%
Metabolic Monitoring for Children and Adolescents on Antipsychotics (HEDIS® MY2021)	30.0%	38.4%	34.8%	37.1%	30.0%	32.1%	34.9%
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - BMI Percentile Documentation (HEDIS® MY2021) ¹	27.5%	28.5%	29.1%	27.0%	27.4%	28.2%	29.5%
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Nutrition (HEDIS® MY2021) ¹	21.0%	17.9%	20.6%	22.9%	19.4%	18.9%	23.2%
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Physical Activity (HEDIS® MY2021) ¹	16.8%	12.7%	15.1%	14.1%	14.3%	14.7%	16.3%
Well-Child Visits in the First 30 Months of Life - Age 15-30 Months (HEDIS® MY2021) ^{4,5}	86.2%	80.9%	89.2%	85.5%	72.4%	87.4%	80.0%
Well-Child Visits in the First 30 Months of Life - First 15 Months (HEDIS® MY2021)	79.5%	77.5%	77.4%	79.9%	73.9%	79.9%	76.4%

Pediatric Quality Outcomes Data: Race/Ethnicity Measure Gaps

Measure Rate Comparison by Race/Ethnicity - MY 2021	Rate Lowest/Worse (Excluding Unknown)					
Measure Description	Black/African American Non-Hispanic	Hispanic	Asian Non-Hispanic	White Caucasian Non-Hispanic	Native American/Pacific Islander Non-Hispanic	Multiple Races Non-Hispanic
Annual Fluoride Treatments (Ages 1 to 6)	Y					
Asthma Patients with One or More Asthma-Related Emergency Room Visits (Ages 2-20) ^{2,3}	Y					
Behavioral Health Screening (Ages 1-18)	Y					
Child and Adolescent Well-Care Visits Total (HEDIS® MY2021) ^{4,5}	Y					
Developmental Screening in the First Three Years of Life	Y					
Follow-Up Care for Children Prescribed ADHD Medication - Continuation and Maintenance (C&M) Phase (HEDIS® MY2021)				Y		
Follow-Up Care for Children Prescribed ADHD Medication - Initiation Phase (HEDIS® MY2021)			Y			
Immunizations for Adolescents - HPV (HEDIS® MY2021) ¹				Y		
Lead Screening in Children (HEDIS® MY2021) ¹	Y					
Metabolic Monitoring for Children and Adolescents on Antipsychotics (HEDIS® MY2021)					Y	
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - BMI Percentile Documentation (HEDIS® MY2021) ¹		Y				
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Nutrition (HEDIS® MY2021) ¹	Y					
Weight Assessment and Counseling for Nutrition and Physical Activity for Children/Adolescents - Counseling for Physical Activity (HEDIS® MY2021) ¹	Y					
Well-Child Visits in the First 30 Months of Life - Age 15-30 Months (HEDIS® MY2021) ^{4,5}					Y	
Well-Child Visits in the First 30 Months of Life - First 15 Months (HEDIS® MY2021)					Y	
Total # of Measures with Lowest/Worse Rate by Race/Ethnicity (out of 15)	8	1	1	2	3	0

Quality Outcomes Data: Race/Ethnicity Measure Gaps

Race/Ethnicity Measure Rate Gaps	# Measures with Better Rate	# Measures with Worse Rate
Black/African American Non-Hispanic compared to White Caucasian Non-Hispanic	18	22
Hispanic Rate compared to White Caucasian Non-Hispanic	26	14

# Measures with Lowest/Worse rate by Race/Ethnicity (Excluding Unknown)	
Black/African American Non-Hispanic	12
Native American/Pacific Islander - Non-Hispanic	11
White/Caucasian Non-Hispanic	9
Asian Non-Hispanic	5
Hispanic	2
Multiple Races Non-Hispanic	1